



Dear All,

LegalHealth is continuing to provide free “onsite” legal services to patients at Westchester Medical Center. While our delivery model has changed (see below), we remain committed to providing high quality legal help.

Your LegalHealth attorney, Susan Quatrone, will remain available to provide free legal services for patients and will be accepting direct referrals of patients (and patients’ family members) by WMC staff through phone or email. We are only able to offer phone consultations at this time.

**WMC patients should be referred directly to Susan Quatrone by calling 201.972.5330 or emailing [SQuatrone@nylag.org](mailto:SQuatrone@nylag.org) during business hours.**

Please let patients know that the legal services are *free and confidential*, and they will be contacted directly via phone. As always, LegalHealth attorneys can assist with legal issues ranging from advance planning, public benefits, immigration, housing, credit issues, family law, employment and more.

In addition to these general civil legal matters, below are examples of issues related to the COVID-19 pandemic that would be appropriate for a LegalHealth referral:

- Advance Planning for healthcare workers and patients with young children
- Applications or appeals for public benefits claims including Social Security
- The need to re-certify for public benefits
- Housing conditions that directly impact an individual’s health
- Shelter advocacy for individuals with COVID-19 symptoms
- Return to work after a COVID-19 positive or presumptive diagnosis
- Sick pay, sick leave or unemployment
- Financial problems related to the crisis
- Concerns regarding home care or insurance coverage
- Visa Extensions for immigrants who cannot travel to their home country
- Advice for domestic violence victims who may have increased vulnerability under current lockdown conditions
- Upcoming court dates or application deadlines

If a WMC staff member has any questions about what topics may be appropriate for referral, please contact Susan Quatrone for more detailed information.

We send our deepest appreciation to the dedicated employees of the hospital system for your front line service. Please share this important information with your staff and reach out with any questions.

Randy Retkin, Director, LegalHealth NYLAG.